

## Head of Software Engineering

A Dublin-based SaaS start-up, in an exciting period of sustained growth, is looking for a Head of Software Engineering. This is a senior role reporting to the CTO.

This role is responsible the continued development of an existing Business SaaS platform which has been developed over five years. The software is a full Microsoft Stack (MVC, C#, JQuery, EF, SQL Server).

Within the company, the direction of the product is set by the Product Steering Group (PSG) – the Head of Software Engineering will oversee the technical execution to deliver the product.

### **Responsibilities:**

- **Team Management/ mentoring**
  - Assign goals and objectives to direct reports in line with their roles (one senior developer, four developers and 2 testers), monitor performance, facilitate regular one-to-ones, provide feedback as required.
  - Identify training needs within the team and take appropriate action, including providing solution knowledge transfer.
  - Manage team scheduling and provide feedback to the CTO on resourcing capacity and future requirements
  - Ensure regular updates and communications are shared within the team and the wider business
  - Identify and implement team process improvements
  
- **Solution Build & Test**
  - Ensure on-time delivery of monthly sprints
  - Oversee the resolution of major technical issues
  - Provide guidance to developers on solution design and development requirements.
  - Ensure system documentation is continuously and adequately updated
  - Ensure defects are resolved and tested ahead of releases
  - Ensure best practice development processes are followed (code documentation, peer reviews, unit testing etc)
  
- **Liaison within the business**
  - Working with the PSG and project managers to provide viability assessments, information and estimates for new features and change requests
  - Assigning resources to address 3<sup>rd</sup>-level helpdesk tickets
  - Provide appropriate KPIs, Analysis and recommendations to the CTO
  
- **Specific Team Projects in the next 12 months**
  - Transition from own data centre to Microsoft Azure
  - Transition of existing .NET Framework to .NET Core
  - Ensure system can handle 100% increase in traffic

***Education:***

- Minimum of a bachelor's degree in information systems, computer science or related subject (Advanced degree desirable)
- Qualifications in People management skills and in the field of Development/ technology an advantage

***Technical Skills:***

- 5-10 years' experience in a similar role.
- Understanding and experience with Development, Testing and operations
- Proven record of managing teams