



## Who We've Worked With

Essex County Fire & Rescue Service –  
Implementation of Kefron AP to Streamline  
Invoicing Process



Case Study for

# Essex County Fire & Rescue Service



# Automated Accounts Payable

## – Streamline the invoicing process



### **Customer Background**

Essex County Fire and Rescue Service (ECFRS) is one of the largest fire services in the UK and works towards a clear vision – to make Essex a safe place to live, work and travel.

### **Customer Situation**

Striving to embrace development and deliver professional, accurate and efficient standards, ECFRS's busy finance department sought to update its existing scanning solution. Along with the Government's drive to get public sector organisations to go digital, the service needed to find a solution that met its requirements.

ECFRS was seeking a provider to implement and maintain an invoice capture system that:

- Improved quality of scanning so that hard copy records no longer need to be retained
- Enable scanned documents to accurately post to the Purchase Ledger with the capability to expand this to other documents
- Can automate the process of emailed invoices by importing the invoice attachments
- Ensured that the solution can adapt to increase in volume
- Would develop and implement an audit trail to identify failures and exceptions
- Significantly reduced costs
- Would be suitable for an open plan office environment

Kefron, who has over 25 years' experience in document and information management, was able to provide ECFRS with its Cloud AP Automation service, which is G-Cloud accredited for use in the public sector.

*“Our accounts team is becoming increasingly busy and we needed to seek a solution that helped us improve efficiency and accuracy as well as saving on cost and time.”*

Glenn McGuinness, Deputy Financial Director, ECFRS

# Solution

Kefron AP was chosen as it was able to:

- Limit staff input and time – thereby improving staff efficiency and reduce costs
- Reduce the overhead involved in manual data entry
- Decrease printing costs and the need for physical storage of invoices as now available on-line
- Reduce the time it takes to resolve queries, through notifications and workflows
- Improve business process compliance
- Improve supplier relationships
- Enable the Accounts Payable team to achieve KPI's of paying invoices on time

# Benefits

The results of the Kefron AP solution have been seen almost immediately since it went live a few months ago. The finance team has found Kefron AP to be incredibly straightforward to use which has meant a high adoption rate. The team have also responded positively to a paper-free environment as it has helped improve the efficiency and time required to complete day-to-day tasks. Going paperless has also removed the need to store physical invoices, which has saved space in the office.

One key change for the finance team is that it now can retrieve and search for invoices much quicker, compared to its previous methods. This has meant that the time taken to resolve queries has improved significantly across the department and helped to improve the whole process.

*“There are a number of systems available however, we appointed Kefron for its expertise and experience in this field” says Deputy Financial Director, Essex County Fire and Rescue Service, Glenn McGuinness. “The partnership has provided a new way of working that has already yielded cost-savings as well as helping to free up time for the accounts team. We have also eradicated the need to store the invoices, which has saved space. We are confident that the Kefron solution will continue to enhance our service.”*

Kristina Russell, UK Sales Manager with Kefron said: *“It’s great to be working with Essex County Fire and Rescue Service on a service that is improving the finance department in many ways. As the Government becomes more focused on the public sector going digital it’s encouraging to see organisations take that step and to see the benefits it brings. We look forward to continue to work with ECFRS and we are confident in the improvements our solution will bring.”*

***“By automating your Accounts Payable Department, you can streamline the invoicing process, eliminate potential human errors and lower the cost per invoice processed.”***

Kristina Russell, UK Sales Manager, Kefron

We Manage  
Information  
& Documentation  
Simple.



## About Kefron

*Kefron are The Document and Information Management People.*

We simplify the document and information management world for our customers, taking the pain out of your information processing issues, offering a complete document management lifecycle service.

Our business exists to improve how you manage your information, with our expertise supporting both physical document storage and digitisation of your information.

We create workflows and solutions through our expertise which enhance efficiency and ultimately, productivity. ***We can make a real difference to your business. This is what drives us.***



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